

RETURN FORM

DEAR CUSTOMER,

If for any reasons you are not satisfied with the product(s) purchased on our website, you may return or exchange them within 14 days from delivery. The products must be returned in the same condition as they were delivered and with all tags attached. We won't accept returns of products that have been used for any purpose. Returned goods are handled within 1-3 weeks and the return cost will be deducted from your refund. Returns made in our physical store are free of charge. Visit terms & conditions on our website for further information regarding returns.

Non-stock items and products that are made-to-order are not allowed to return. Items sealed for hygiene reasons such as underwear, beachwear and beauty products cannot be returned unless deemed faulty. Gift certificates, posters, books & magazines are also excluded from the returning right.

Complete this return form with all requested information, then send it back to us along with the product(s) you wish to return. Send an e-mail to order@vallgatan12.se and request a shipping label (specify order number) and leave the package to your closest service point.

♥ Vallgatan 12

NAME:

ORDER NUMBER:

I WISH TO RETURN PRODUCTS:

REASON:

VALLGATAN 12

Vallgatan 12
411 16 Gothenburg
Sweden

For any doubts please feel free to contact us by writing to
order@vallgatan12.se